

Vision:

The Vision of the **ACCESS Center** is to be the premier gateway to mental health services and information in Los Angeles County.

Mission:

The Mission of the **ACCESS Center** is to provide consumers compassionate, timely and reliable mental health services and information in collaboration with the Department of Mental Health and other providers in Los Angeles County.



The LAC DMH's **ACCESS Center** serves as the entry point for mental health services in the County in providing referral and linkage resources, and crisis intervention to the Los Angeles County Local Mental Health Plan (LMHP).

A team of multidisciplinary staff provides various kinds of mental health direct and referral services on a 24-hour, seven days a week, including all holidays.

The overall purpose of the **ACCESS Center** is to partner with consumers, families and communities.

MENTAL HEALTH SERVICES PROVIDED 24 HOURS 7 DAYS A WEEK:

- Information and referrals for the specialty mental health programs
- Crisis intervention in the community 24 hours, 7 days a week
- Mobilize the Field Response Operations (FRO) Teams
- 24/7 American Sign Language (ASL) coordination for the hearing impaired and 24/7 TDD/TTY line
- Multi-lingual capability through 24/7 telephone interpreter services
- Child Welfare Hotline
- Activate the Critical Incident Response Team (CIRT) following a critical incident
- Centralized authorization of Patient Transportation services
- Coordinates of Out-of County and Out-of-State referrals for Medi-Cal beneficiaries
- Manage after-hour calls for Patient's Rights
- After-hour DMH point of contact for special/critical incident reporting
- Back-up Disaster Operations Center (DOC) providing assistance and crisis intervention following a natural or man-made disaster

ACCESS

(Access to Community Care, Effective Services and Support).

(800) 854-7771

Persons who are hearing impaired may call the following number for information and referral to appropriate mental health services.

**TDD/TTY
(562) 651-2549**



Disaster Resources in Los Angeles County and U.S.

Los Angeles County
Department of Mental Health
ACCESS Center
(Available 24/7 including holidays)
1(800) 854-7771

Also visit:

<http://losangeles.networkofcare.org/mh/emergency.cfm>

The American Red Cross

<http://www.redcross.org>

Los Angeles County Department of Public Health

<http://www.lapublichealth.org/>

Los Angeles County Information Line

"211"

<http://www.211la.org>



Centers for Disease Control and Prevention

<http://www.bt.cdc.gov/>

Substance Abuse and Mental Health
Services Administration

<http://www.samhsa.gov/>



William T Fujioka, Chief Executive Officer
Los Angeles County

Los Angeles County Board of Supervisors

Gloria Molina, First District
Mark Ridley-Thomas, Second District
Zev Yaroslavsky, Third District
Don Knabe, Fourth District
Michael D. Antonovich, Fifth District

Marvin J. Southard, D.S.W., Director
Los Angeles County
Department of Mental Health
550 South Vermont, 12th Floor
Los Angeles, CA 90020



<http://dmh.lacounty.gov>

hope *wellness*
recovery

ACCESS CENTER

24/7 NATIONAL MENTAL
HEALTH HOTLINE

(800) 854-7771

TDD/TTY (562) 651-2549

